



# DREAMWORLD HOTELS

## DEAR GUEST

We thank you for choosing Dream World Aqua and welcome you to our facilities. This directory is prepared for your convenience and to answer all your requests during your stay in our hotel. Please ask the guest relations department or reception for any additional information, which is not included in this directory. We will help you realize your dream of a perfect holiday. Our team wishes you a pleasant stay and a wonderful holiday.

## The Team Of Dream World Aqua

[www.dreamworldhotels.com.tr](http://www.dreamworldhotels.com.tr)  
TR – Kumköy – Antalya – Türkiye  
Tel: +90 – 242 – 744 21 00  
Fax: +90 – 242 – 744 21 10

ENGLISH



### **ALLERGIES**

If you suffer from an allergy or food intolerance, please contact guest relations or reception personally and they will be happy to help you.

### **AIRCONDITIONING / HEATING**

Our hotel has centrally regulated air conditioning in the rooms, which works hourly.

When the balcony door and windows are opened, the air conditioning is automatically switched off. If you leave your electrical cards inserted, they will be taken care of by us House keeping staff

### **AQUA PARK**

The opening Time you can find at the Info boards  
Use on your own responsibility. Parents stick for her children

- \* Aqua Park minimum size 1.20 m
- \* Use of the Aqua Park is at your own risk

**The use of large aquas is at your own risk and children under 1.20 cm are not allowed to use them.**

### **ANIMATION**

Our professional animation team has prepared a entertainment program for you an your children. Which you can join throughout day and night. The detailed information on the subject can be obtained at the animation info boards.

### **BABYCOT**

If you need a baby cot please inform the reception. **Tel. 9 / 3004**

### **BABYSITTING**

For baby sitting request please contact the guest relation department or the reception one day in advance. **Tel. 3333**

### **BANK / CASH MACHINES**

The nearest banks are in Side, (about. 8 km), cash machine is on the main street from Evrenseki or Kumköy

### **BARS**

Lobby bar : 24 hours (10:00 to 24:00 included)  
Beach bar : 10:00-17:00  
Pool bar : 10:00 -23:00  
Club Aqua (extra) : 24:00-02:00 Alcohol is not served to people under the age of 18 (The management is able to change the operation hours for units.)

### **BUS CONNECTION**

If you want to go to Side, Manavgat, Kumköy or Çolakli you can take the mini buses (Dolmuş) from the main street. For a trip to Antalya and Alanya you can catch the buses in Manavgat.



### **CAR PARK**

Our reception will be glad to help you. **Tel. 9 / 3004**

### **CHECK OUT**

Check out is at 12:00 a.m. Your room key is valid until 12:00 a.m. at your departure day. We kindly ask you to leave the room on time in order to prepare it for arriving guests and to give the room key to reception also. In case of a late departure you want to leave your room late please ask the reception for the opportunities. **Tel. 9 / 3004**

### **DRESS CODE**

Please wear appropriate clothing at mealtimes. As if they were going to a restaurant at home, not a takeaway!  
(Swimming shoes, swimwear, sportswear (jerseys) and sleeveless T-shirts are not permitted for men for dinner)

### **CREDIT CARDS**

Visa, MasterCard and Euro card are accepted in our hotel.

### **DOCTOR AND NURSE**

The Doctors is located at the second basement. (-2)

If you need any medical support please contact to our hotel doctor. **Tel. 5555**

The doctor's examinations and treatments are extra on charge. Please call our reception or guest relation desk in case of any emergency.

**Tel. 9 or 3333**

### **DRINKING WATERS**

The tap water is not drinking water, please drink the water from your minibar.

### **ELECTRICITY**

The electric supply of our hotel is 220 Volts / 50 Hz.



### **EMERGENCY EXIT**

The nearest emergency exit is indicated on the diagram on the entrance door of your room. The emergency exit doors are situated with green lights at the floors.

### **FIRE SAFETY**

All rooms and indoor public areas are provided with smoke detectors and sprinklers, for efficient fire control. The fire tubes are on the floors. In case of a fire please avoid using elevators and use only the emergency exits and stairs.

### **FITNESS CENTER**

Our fitness center is situated at the second basement (-2)  
The opening time from 07:00 to 19:00.  
(The management is able to change the operation hours for units)

### **FLOWERS**

To order flowers for special days please contact the guest relations department. **Tel. 3333**

### **GUEST RELATION**

For your questions and requests, organization for birthdays or wedding anniversaries, as well as reservations for the A-La-Carte restaurants, you can contact guest relations in the lobby. Tel. 3333

### **HANDICAPPED ROOMS**

We have 4 handicapped rooms. The detailed information about availability of the rooms can be received from the reception.

### **HEALTH & BEAUTY CENTER**

In our wellness center you can find indoor pool, hamam (Turkish bath), sauna, massage rooms, beauty center and other facilities for your health and ness. Our health center is located on the ground floor of the main building. It is open daily between 8:00 to 19:00 o'clock Entrance is free; massage, body care and other treatment are extra on charge **Tel. 3800**  
(The Management is able to change the operations hours for units)



### **HOUSEKEEPING**

In case of a need to the additional sheets and towels etc., please contact the reception. **Tel. 9/ 3004**

### **INFORMATION**

The guest relation department and reception will be glad to fulfill all your request 24 hours a day. **Tel. 9 / 3333**

### **INTERNET**

Our hotel is equipped with wireless internet, to use free internet. Contact our reception to have an access number. Wireless in the lobby area and in the rooms is for free. Fax and photocopy services are with charge.

### **KEY CARDS**

The room key card is also an energy saver card in your room. Your key card is valid until 12:00 noon, at the departure day and therefore will be automatically blocked at 12:00 noon. In case of loosing the key cards please apply at reception. **Tel. 9 / 3004**

### **LAUNDRY SERVICE**

The Laundry service (with charge) is available between 09:00 and 16:00. Please fill in the laundry form, put your clothes into the package, and leave it on your bed. They will be delivered to you on the next day. Express service is with extra charge. Please use the laundry hanger at the balcony does not use the balcony banisters.

### **LOST AND FOUND**

If your loose or found any items, please inform the reception **Tel. 9 / 3004** or the guest relations department **Tel. 3333**

### **LUGGAGE SERVICE**

To arrange transportation or storage of your luggage's, please contact the reception. **Tel 9 / 3004**

### **MINIBAR**

The Minibar is provided in every room and it is filled with drinks which are replenished daily.



### **MINICLUB**

All children between 4 and 12 years! We invite you to visit our mini club. The mini club will be open in the time between 10:00 to 12:00 and 15:00 to 17:00 o'clock.

The special children's buffet is offered every day in our main restaurant. (The management is able to change the operation hours for units.

### **NEWSPAPER**

You can by newspapers, magazines and books from the kiosk in our hotel.

### **NO SMOKING**

Depending to the law requires smoking at the closes areas and rooms are not allowed.

### **PETS**

Please be informed that pets are not allowed in our hotel.

### **POST SERVICE**

Stamps are provided in the kiosk. Stamped cards can be sent from the kiosk

### **QUESTIONNAIRE**

Before you leave, please fill out our hotel questionnaire, which will appear on your phone one day before your departure. Your opinion is very important to us so that we can continue to improve our services.

### **ROOM SERVICE**

If you wish, you can order some food and beverages from room service menu, which is with extra charge. **Tel. 3004**

### **RENT A CAR**

If you would like to rent a car or scooter on vacation, please contact our guest services on Tel. 3333 or the reception on Tel. 9/3004

### **RELAX POOL**

The Relax Pool is a 18+ Pool. It is not possible to stay there, when you are under the age of 18. Thank you for your understanding.



## RESTAURANTS

### Optimal Restaurant

Breakfast	open buffet	07:00 – 10:00
Late Breakfast	open buffet	10:00 – 10:30
Lunch	open buffet	12:30 – 14:30
Dinner	open buffet	18:30 – 21:00
Snackbar		12:00 – 15:00
Patisserie		11:00 – 17:00
Ala Carte		18:30 – 21:00 (with reservation)
Ice Cream	Snack	15:00-16:00
Ice Cream	Aqua Snack	13:00- 17:00

The A la Carte reservation can be done one day before in advance at the guest relation. In case of any cancellations and for any information please apply to guest relations. (The management is able to change the operation hours for units)

## SAFE DEPOSIT BOXES

There is an electronic safe in your room (extra of charge). For using safe please read the instructions. Our hotel does not accept any liability for items of value left or lost in the room out of the safe.

## SHOPPING CENTER

You can find the shops in the under Lobby (-2). We have for you hairdresser, kiosk, jeweler, optican

## SWIMMING POOLS (Outdoor Pool and the slides only in the summer season)

Outdoor Pool	:(freshwater)	Children Pool	:(freshwater)
Relax Pool	:(freshwater)	Indoor Pool	:(freshwater)
Animation Pool	:(freshwater)	Sliding Pool	:(freshwater)

It is not allowed to swim in the pools after 19:00, because of the chemical disinfection. (The management is able to change the operation hours for units)

## SUNBEDS

Sunbeds, umbrellas and mattresses at the pool and on the beach are free of charge. Sunbeds reservations before 8:00 am. will be tidied up, also the sunbeds which are not used until a certain time will be cleaned up.



### **TAXI**

A taxi rank is situated in front of our hotel and available 24 hours a day. If you need a taxi please apply to reception. **Tel. 9 / 3004**

### **TELEPHONE**

By using the phone in your room:

For local calls                   0 + tel. number

For intercity calls            00 + city code + tel. number

For international calls   000 + country code + city code (without zero)+ tel. number

From room to room can be called as dialing the room number directly.

### **TOWELS**

Room towels are not allowed to be used at the beach or at the pool area. Beach towels are provided in the wellness center with your beach towel card. With this card you become one each person. Each additional beach towel is extra. You can change your towels three times the week from 8:30 to 18:00 in the wellness center. Please give your beach towel card back at the reception on your departure day. In case of any towels or your card lost it will be also with charge.(The management is able to change the operation hours for units)

### **TRAVEL INFORMATION**

You can find the flight times and excursion information's on the info boards of the travel agencies at the lobby floor or by having information's from your travel guide.

### **WAKE UP SERVICE**

Please contact the reception for your wake up call. **Tel. 9 / 3004**

### **WATER SPORTS**

Water sports are located on the beach (independent from the hotel) and with charge.



  
 DREAMWORLD  
 HOTELS  

**TV** CHANNELS

9001 İNFO	29. SHOW TV	56. CNN INT
1. RTL TELEVISION	30. KANAL D	57. RTL 102.5TV
2. RTL HB NDS	31. ATV	58. ITALIA CHANNEL
3. RTL FS	32. STAR TV	59. ARTE
4. RTL 2	33. A HABER	60. TV5 MONDE EUROPE
5. SÜPER RTL	34. MINIKA GO	61. TV5 MONDE FBS
6. SÜPER RTL CH	35. MINIKA ÇOCUK	62. TV POLONIA
7. VOX	36. CARTON NETWORK	63. TV PLUS
8. N-TV	37. NHK WORLD	64. TVP KULTIRA
9. DAS ERSTE HD	38. E HABER	65. TW 5
10. ARTE HD	39. TRT 1	66. ITV
11. SWR BW HD	40. TRT HABER	67. ORT 1 (TV RUS EUROPA)
12. VIVA GERMANY	41. TRT TURK	68. RTR
13. NİCKELODEON	42. TRT 3	69. RUSSIA 24
14. SAT-1	43. TRT ÇOCUK	70. K +
15. PROSİBEN	44. TRT BELGESEL	71. 2+2
16. KABELİNS	45. NTV	72. GLAS
17. N-24	46. CNBC-E	73. MALYATKO TV
18. SAT-1 BAYERN	47. NTV SPOR	74 .TV SALE UKR
19. RTL AUSTRIA	48. E2	75 .RADA
20. VOX AUSTURİA	49. KRAL TV	76. NTA
21. RTL2 AUSTRİA	50. EURONEWS	77. BVN HOLLAND
22. SÜPER RTL A	51. BBC WORLD NEWS	78. TV ROMANIA
23. EUROSPORT DEUTSCHLAND	52. BLOOMBERG EUROPEAN	79. AZTV
24. HSE 24 EXTRA	53. NHK WORLD	
25. EURO NEWS	54. AL JAZEERA INTL	
26. ZDF HD	55. FASHION	
27. ZDF NED HD		
28. ZDF KULTUR HD		

## Roomservice Menue - Zimmerservice Menue - Oda Servisi Menüsü

### Breakfast/Frühstück/Kahvaltı

Dream World- Breakfast Plate – Frühstücksteller – Kahvaltı Tabacağı 12,- €

Omelette - Omlet 5,- €

Mix Omelette 7,- €

Tomatoes Omelette - Tomaten Omelette – Menemen 5,- €

Toast - Tost 5,- €



### Warm dishes/warme Speisen/Gün Boyunca

Soup – Suppe – Çorba 5,- €

Starters Plaid – Vorspeisenteller – Türk Meze Tabacağı 5,- €

Farmers Salad – Bauernsalat – Çoban Salata 5,- €

TunadishSalad – Thunfisch Salat – Ton balıklıSalata 7,- €

Fresh Fries – Pommes Frites -Patates kızartması 3,- €

Hamburger 5,- €

GrilledChicken – HühnchenvomGrill - Izgara Piliç 8,- €

GrilledMeatball – TürkischeFrikadelle – Izgara Köfte 8,- €

ChickenShnitzel – HähnchenSchnitzel – Tavuk Şnitzel 10,- €

Mixed GrilledPlaid – GemischterGrillteller - Karışık Izgara 15,- €

Mixed FruitPlaid – GemischterObstplatte – Mevsim Meyvaları Tabacağı 10,- €

Turkish Dessert Plaid – Türkischer Süßspeisen Teller – Türk Tatlısı Tabacağı 5,- €



## Roomservice Menue - Zimmerservice Menue - Oda Servisi Menüsü

### Soft Drinks/Anti Alkoholische Getränke/Soft İçecekler

Fresh Orange Juice - frisch gepresster Orangensaft – Taze Portakal Suyu	2,50 €
Coca Cola / Coca Cola Zero / Coca Cola Light / Fanta / Sprite	2,50 €
Energy Drink	4,00 €



### Warm Drinks / Warme Getränke / Sıcak İçecekler

Espresso	2,00 €
Cappuccino	2,00 €
Turkish Coffee	2,50 €
Hot Chocolate	2,00 €
Glass of Turkish Tea – Glas Türkischer Tee – Demleme Bardak Çay	1,50 €
Fruits Tea – Früchte Tee – Poşet Meyva Çayları	1,50 €



### Alcoholic Drinks / Alkoholische Getränke / Alkollü İçecekler

Yeni Rakı (5cl.) / Tekirdağ Rakısı (5cl.)	4,00 €
Glass of Wine – Glas Wein – Bardak Şarap	3,00 €
Bottle of Wine – Flasche Wein – Şişe Şarap	20,00 €
Efes Pilsen (33 cl.)	3,00 €
Miller (33cl.)	3,50 €
Johnny Walker Red Label (4cl.)	5,00 €
Johnny Walker Black Label (4cl.)	6,00 €
Chivas Regal (4cl.)	8,00 €
Jack Daniels (4cl.)	7,00 €
Jim Beam (4cl.)	6,00 €
Tekila Olmega (4cl.)	6,00 €
Campari	5,00 €
Martini / Rosso – Bianco – Extra Dry	5,00 €



## PILLOWS

We are pleased to report the fact that the hotel provides you different types of pillow, so you can select the most suitable pillow for your rest and comfort. We wish you a pleasant stay and nice rest at Dreamworld Hotels



### VISCOLEX PILLOW

Provides you increase the length of, an elegant comfort. The viscoelastic memory foam weight of the neck and shoulders, retains body heat and takes the exact shape of the body. Particularly well suited for people with allergies and asthma diseases.

### REFLUX PILLOW

Helps keep the head region higher than the height of the body. Especially good for acid reflux disease.

### NECKSUPPORT PILLOW

Reduces the pressure on the muscles of the head and neck area. Helps you for a snug and comfortable sleep.

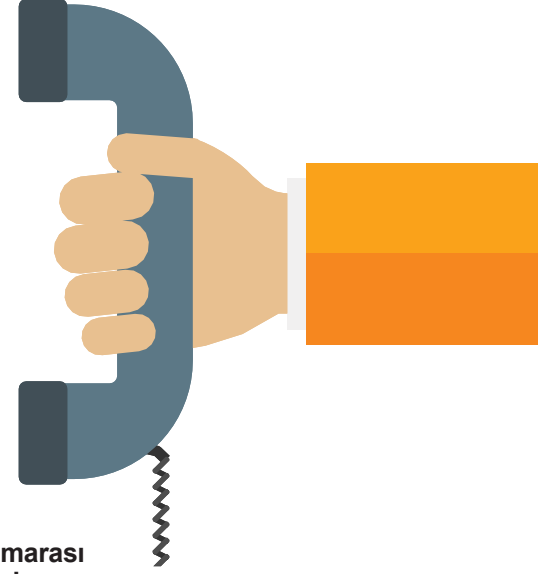
### SOFT GOOSE DOWN PILLOWS

They are hygienic pillows filled with the soft feathers of a goose neck. High air permeability and the softness provide them easily swells.

### ORGAFLEX PILLOW

Organic cotton based fabric covered Orgaflex pillow adds a natural touch to sleep. The Ball fiber filling helps prevent head and shoulder aches for a full night of comfort. It does not cause allergies and is dust and pollen free

# TELEFON REHBERİ DAILING INSTRUCTION SO RUFEN SIE AN



## Resepsiyon / Reception **9**

Misafir İlişkileri  
Guest Relation : **3333**

Oda Servisi  
Room Service : **3004**

Odadan Odaya  
Room to Room : Sadece Oda Numarası  
: Number Only

Şehir İçi  
Local Call : 0 + Telefon Numarası  
: 0 + Telephone Number

Şehirlerarası  
National Call : 00 + Alan Kodu + Telefon Numarası  
: 00 + Area Code + Phone Number

Uluslararası  
International Call : 000 + Ülke Kodu + Alan Kodu + Telefon Numarası  
: 000 + Country Code + Area Code + Phone Number

## Şehirlerarası Alan Kodları / Local Area Codes / Inland Gespräche Städte Vorwahl Numm

<i>Adana</i> 0322	<i>Denizli</i> 0258
<i>Adapazarı</i> 0264	<i>İstanbul</i> 0212 Avrupa/Europe/Europaeische
<i>Ankara</i> 0312	0216 Asya/Asian/Asiatische
<i>Afyon</i> 0272	<i>Kayseri</i> 0352
<i>Aydın</i> 0256	<i>Konya</i> 0332
<i>Antalya</i> 0242	<i>Manisa</i> 0236
<i>Bolu</i> 0374	<i>İzmir</i> 0232
<i>Bursa</i> 0224	<i>İzmit</i> 0262
<i>Çanakkale</i> 0286	<i>Trabzon</i> 0482
	<i>Zonguldak</i> 0372

## Uluslararası Alan Kodları / International Country Codes / Folgend sind Länder Vorwahl Num

<i>Australia</i> 00-61	<i>England</i> 00-44	<i>Japan</i> 00-81	<i>Russia</i> 00-7
<i>Austria</i> 00-43	<i>Fas</i> 00-212	<i>Jordan</i> 00-962	<i>Saudi Arabia</i> 00-966
<i>Algeria</i> 00-21	<i>Finland</i> 00-358	<i>Kuwait</i> 00-965	<i>Spain</i> 00-34
<i>Belgium</i> 00-32	<i>France</i> 00-33	<i>Luxemburg</i> 00-352	<i>Sweden</i> 00-46
<i>Brazil</i> 00-55	<i>Germany</i> 00-49	<i>Mexico</i> 00-52	<i>Switzerland</i> 00-41
<i>Bulgaria</i> 00-359	<i>Greece</i> 00-30	<i>Morocco</i> 00-212	<i>Turkey</i> 00-90
<i>Canada</i> 00-1	<i>Holland</i> 00-31	<i>Norway</i> 00-47	<i>U.K</i> 00-44
<i>Cyprus</i> 00-392	<i>Israel</i> 00-972	<i>Pakistan</i> 00-92	<i>U.S.A</i> 00-1
<i>Denmark</i> 00-45	<i>İtaly</i> 00-39	<i>Portugal</i> 00-351	



## TOWEL CARD

**Dear Guest,**

Please do not take your room towels to the beach or to the pool area. You can take beach towels without a charge from the Towel Stand with this card during your stay. In case of losing or not returning the towels. 10, -Euro Per towel will be charged on your room bill. **Please give this card back to the reception during your check-out.**







## **PREFACE**

Through all our life, almost all our needs are met directly or indirectly by the nature. Considering this interaction with nature, it becomes crucial to pay attention to sustainability of protection of the environment and use of natural sources. Unfortunately, our consumption habits most often ignore environmental concerns. In order to fill this gap and think a bit more environmentally oriented, it is very important to be well versed in environment issues, to gain environmental consciousness within this knowledge and to reflect this consciousness to our behaviors. Being a trademark with a high quality service and preferred by the guests at the sector sustainability is only possible through respect to the nature. For this reason, we present the Quality Policy in which the company is rooted and on which it bases its actions and planning."To offer excellent hotel services, aiming at customer satisfaction, value employees and social and environmental benefits, promoting continual improvement and results for the organization." Aware that the company is engaged in a certain context, the Hotel strives to implement actions that benefit society and the environment to achieve fair and sustainable growth. It is certain that for each action achieved, for the purpose of improvement, it is worth the effort.

**General Manager**





## **POLITICS & CERTIFICATES**

### **Politics**

•Mission, Vision, Values, Objectives, Quality and Environmental Politics

•Food Safety Policy and Objectives MISSION;

We are proud of being an institution, which is continuously preferred and recommended by our customers, with its environment friendly and charming service without sacrificing our quality service principle for unconditional customer satisfaction, protecting natural history and cultural values.

### **VISION ;**

To be a model facility with its high level service quality and environment friendly structure, create a global brand without sacrificing high quality service principle, in line with the objective of "benefiting from the environment through protection not consumption", a facility that is always preferred and recommended by our customers.

### **VALUES ;**

- Constantly self-improving by training of the employees,
- Always smiling,
- Believing guests satisfaction,
- Environment friendly and taking necessary measures for protection of environment,
- Enhancing environmental concuiesness and permanent behaviour of individuals.
- Taking all kinds of saving measures,
- Providing trainings for energy productivity and energy, water saving
- Providing trainings for recycling, and reuse,
- Ensuring the institution to be constantly structurally operational and in good manner ,
- Having good relationships with governmental and nongovernmental agencies,
- Applying the rules stipulated by laws, \* Believing the actual management systems and using them efficiently.

### **GOALS**

- Quality Assurance at all fields of our activities,
- Ensuring sustainability at the sector,
- Ensuring guest satisfaction at highest level,
- Enhancing operational profitability and productivity of the institution,
- Ensuring personnel satisfaction by constant trainings and other applications,
- Applying Food Safety Standard, occupational health and safety standard, hygen standard,
- Ensuring the institution to be constantly structurally operational and in good manner ,
- Developing quality and environment management systems and ensuring their sustainability,
- To inform our guest and public about our social and enviroment activities.



### **QUALITY & ENVIRONMENT POLICY**

Within the light of basic values ;

- Serving in a guest satisfaction oriented manner,
- Measuring and improving service quality at any time,
- Monitoring the threats and negative issues in its activities that may affect the environment, taking necessary measures,
- Decreasing waste ratio and using natural resources efficiently,
- Obeying all institution related legislations and regulations,
- Informing its personnel about quality and environment awareness, enhancing knowledge and capabilities through trainings,
- Adopting teamwork principle and therefore participating in the development activities.

### **FOOD SAFETY POLICY**

- Purchasing policy promotes high quality and hygienic standards through preferring recycling products,
- Being a reliable facility for all times,
- Complying with legal regulations on Food Safety,
- Planning and organizing periodical training programs for our staff, in order to raise their awareness on Food Safety and help them to contribute to the process of continuous improvement,
- Our Food Safety Policy is to become a model facility in the Tourism industry without turning away from our high customer satisfaction principle, by prioritizing the needs and expectations of our customers.

### **FOOD SAFETY GOALS**

- Quality, price, reliability, and supply stability are the main criteria upon which we base decisions on initiating new business and carrying out specific transactions,
- As a rule we purchase from suppliers promoting food safety system at their structure,
- Meeting the needs and expectations of the customers while prioritizing hygiene conditions,
- Enhancing staff qualifications through sustainable staff trainings kept equivalent to technological advancements,
- Making sure our employees and suppliers adopt the food safety management system,
- To take necessary actions to receive food safety and relevant national and international certificates and to sustain the applied rules.

## 1. INTRODUCTION

Through all our life, almost all our needs are met directly or indirectly by the nature. Considering this interaction with nature, it becomes crucial to pay attention to sustainability of protection of the environment and use of natural sources. Unfortunately, our consumption habits most often ignore environmental concerns. In order to fill this gap and think a bit more environmentally oriented, it is very important to be well versed in environment issues, to gain environmental consciousness within this knowledge and to reflect this consciousness to our behaviors.

This booklet is prepared to acknowledge about waste-garbage, recycling, environment, water and forests.

•Trash thrown away to the environment threaten lives of all living creatures.’

## 2. WHAT IS GARBAGE AND WASTE?

Waste, or rubbish, trash, junk, garbage, depending on the type of material or the regional terminology, is an unwanted or undesired material or substance. It may consist of the unwanted materials left over from a manufacturing process (industrial, commercial, mining or agricultural operations,) or from community and household activities. The material may be discarded or accumulated, stored, or treated (physically, chemically, or biologically), prior to being discarded or recycled. It is also used to describe something we use inefficiently or inappropriately.

There are many types of garbage generated in our daily lives. We often see garbage around our living space which cause danger for all living creatures including human. Rapid population growth, urbanization and industrialization increase the amount of waste generated is increased while trigger the rapid depletion of resources. Garbage and waste thrown away;

Cause odour while defacing the cities and surroundings, Cause increase of the pestiferous animals such as insects and rats, Become a threat for health while establishing an environment for germs and harmful bacteria.

**For all these facts everyone should behave consciously and;**

- Throw away the garbage to the garbage cans,
- Goes to recycling bins,
- And the officers shall collect these garbage and wastes to dispose in most appropriate way.








### Wastes are classified as;

- Domestic, •Medical,
- Industrial, •Agricultural and
- Green wastes.

Among these wastes, hazardous waste is the waste that poses substantial or potential threats to public health or the environment (etc; various chemicals).

Another type of waste we often see around in our daily life is the package wastes. All the products made of any material used for the transport, preserving, storing and marketing of all kinds of products, during the process when the product is offered to the consumer or user.

Package producers shall be responsible for the production of the packaging materials in compliance with reuse, recycling and recovery and for the production of said materials in line with the limit values of the heavy metals. Package wastes should be collected separately at source in order to establish a healthy recovery system.

- 
**INFLAMMABLE**  
 Easily burst into flames and burns.
- 
**EXPLOSIVE/REACTIVE**  
 Ignites the living tissue and irritates
- 
**RADIOACTIVE**  
 May react under pressure and heat or with other materials or explode.
- 
**CORROSIVE/CAUSTIC**  
 Causes serious harms in case of inhalation, swallow or absorption
- 
**TOXIC**  
 Harms cell and genetic structure

Every year, we throw tons of hazardous waste away resulting in underwater pollution.

## 2.2. RECYCLE

In our minds, when it goes in the garbage, the object disappears from our everyday life, which makes us believe that it is magically disappearing and our urban environment stays clean. However, accumulating waste with abusive consumption and production make us face two major problems with garbage: quantity and toxicity.

Recycling has a lot of benefits that can help people and save the environment as well.

- Recycling Saves the Earth
- Recycling Saves Energy
- Recycling Helps Mitigate Global Warming and
- Reduce Pollution



Recycling Reduces Waste Products in Landfills Recycling Helps you Save Money By recycling, we can help lessen the number of trees that are cut down. Products made from raw materials that came from our natural resources should be recycled so that we can help preserve the environment. Recycling assists in lowering the cost of manufacturing new products. Creating new products expends much more energy than using the materials that can be gathered from recycled items. This means that the cost of waste collection, sorting and incineration is still much lower than starting from scratch.



### **WHY IS RECYCLING IMPORTANT?**

Natural resources are protected,  
Saves energy,  
Reduces amount of wastes,  
Helps to invest to our future and economy,  
Recycling lessens the waste materials that are placed into landfills and enables to make the most out of these materials.  
Prevents environmental pollution.

### **WHAT ARE THE STAGES OF THE RECYCLING PROCESS?**

1. Collecting
2. Sorting
3. Evaluation
1. Selling of the recycled products to consumers

### **WHAT MATERIALS CAN BE RECYCLED?**

Paper, plastic, metal, aluminium, glass, batteries, waste oils, electronic wastes, organic wastes, motor oils, accumulators, vehicle tires, concrete are recyclable. Recycling methods vary according to the type of the material to be recycled.

### **Recycling Process**

All types of pollutions characterized as environmental pollution are connected within the natural cycle. Thus, recycling is not only important for reducing the amount of waste produced, but also for prevention of air and water pollution and energy saving.

#### **• Recycling 1 ton of paper saves;**

- 16 mature trees providing oxygen need of 34 people.
- 12400 m<sup>3</sup> carbon dioxide use through photosynthesis and production of 12400 m<sup>3</sup> oxygen.
- 2,4 m<sup>3</sup> waste storage area.
- 32 m<sup>3</sup> water consumption of 3 families in one month.
- 1750 liters of fuel-oil of two families' heating costs in winter .
- 4100 kW/sa electric energy consumption of 20 families in a month. Compared with paper production, recycling provides decrease of %74-94 at air pollution, % 35 at water pollution and %45 at water usage.

#### **• Recycling 1 kg of aluminium and re-use in aluminium production saves;**

- 8 kg of bauxite.
- 4 kg of chemical products.
- 14 Kilowatts of electricity.
- Compared with new aluminium production, recycling provides decrease of %90 at air pollution, % 97 at water pollution, %95 at water usage and % 99 at waste gas pollution emission



Recycling 1 tons of aluminium saves;  
1300 kg of bauxite, 15.000 liters of cooling water and enables less production of  
2000 kg CO and 11 kg SO.

Recycling 10 aluminum cans saves enough energy to run a 100 watt bulb for 35  
hours or a TV for 30 hours.

• Recycling 1 kg of glass and re-use in glass production saves;  
Compared with new glass production, recycling provides decrease of %20 at air  
pollution, % 25 at energy consumption, %50 at water usage. Sand, silica and  
limestone resources are protected.

The energy saved from recycling each one tone of glass will save 100 litres of fuel  
oil.

Little known facts about recycling

Number of facilities licenced for recycling of different types of wastes is 500, total  
capacity of these facilities is about 5.500.000 tones/year. Number of employees at  
these facilities is about 7.000. About 3 million tones of waste is recycled at these  
facilities, of which economic value is about 600 million TRY.

#### **DID YOU KNOW?**

##### **•Sustainability;**

Sustainability is the development that meets the needs of the present without  
compromising the ability of future generations to meet their own needs. Briefly to  
say, sustainability is the ability to be permanent. Here the aim is to ensure that the  
source is harmed at least levels possible while achieving the needs.

•Environmental literacy; is the capacity of an individual to act successfully in daily  
life on a broad understanding of how people and societies relate to each other and  
to natural systems, and how they might do so sustainably.





- Environmental education focuses on, awareness and sensitivity about the environment and environmental challenges, knowledge and understanding about the environment and environmental challenges, attitude concern for the environment and help to maintain environmental quality, skills to mitigate the environmental problems, participation for exercising existing knowledge and environmental related programs.
- Waste management is the collection, transport, processing, recycling or disposal of waste materials within a programme, called "waste management compatible with environment".
- % 68 of the domestic solid wastes is organic waste and rest is other materials such as paper, textile, plastic, glass, metal, leather, wood.
- In Turkey, around 65 tons of waste is produced every day.
- 15-20% of this waste consists of recyclable waste.
- The recycling of these wastes makes an important contribution to Turkey's economy and protection of the environment.
- It is important to beware that the purchased good is recyclable.
- Instead of single use plastic bags, reusable bags shall be preferred. Let's choose baskets and nets that we can always use instead of throwing away after used just one time. A glass bottle dissolves in nature after 4000 years time, a plastics after 1000 years time, chewing gum 5 years time, beer bottle after 10-100 years time and cigarette filter after 2 years time.

### **WE LOVE ANIMALS, ALSO CONSIDER OUR HEALTH; DOG FECES**

Dog feces even at outdoor could be a human health hazard for pregnant women. The real danger from dog feces is biological in nature — bacteria and even parasites that can cause a number of serious diseases. For this reason, the dog walkers shall pick up after their dogs and prevent contamination of the environment.

### **3. WHAT CAN AN ECO-HOTEL DO ON WASTE MANAGEMENT?**

As a part of our Eco-friendly activity, we developed an "Eco Team" of Linda Resort. The idea is to motivate the employees to adopt Eco-friendly initiatives thereby save our Mother Nature.

#### **3.1. OUR ACTIVITIES**

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### 3. WHAT CAN AN ECO-HOTEL DO ON WASTE MANAGEMENT?

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#### What is forest ? What are the benefits of forests?

It is not possible to sum up the importance of forests in just a few words. Forests impact on our daily lives in so many ways, even in the midst of a busy, noisy, concrete city centre. Despite our dependence on forests, we are still allowing them to disappear. Whereas in all of Europe 12.000 plant species have been identified, Turkey has 10.000 and 3500 of Turkey's plant species are indigenous to the region. Forest formations of Turkey are mostly of coniferous and broad leaved trees. Today 93% of our forests, covering 26.8% of the overall field of our country, is natural. It is estimated that forest products contribute about 1% of world gross domestic product (GDP) through wood production and non-wood products. Importance and benefits of forests?

- Benefits of forests, in addition to providing a source of wood, include serving as a refuge for endangered species, reducing global warming, serving as sites for recreation.
- Produce oxygen and absorb carbon dioxide
- Forests Provide to stream and wetlands, providing greater habitat. Their root system allow more water to infiltrate the ground. Their canopy can intercept up to 50% of rainfall. A forest floor in a rural or exurban forest retains 3 times more water than a grass lawn.

Forests maintains the biological balance.  
An area of leaved trees shelters about 50 types of birds.







- Trees planted near agricultural land offer many environmental benefits: they provide simile, reduce erosion, increase soil fertility, lower water tables, lessen the risks of salinization, and help stabilize water supplies.
- Provide food, medicine, shelter and warmth
- Moderate temperature and rainfall
- Forests prolong the economic lifetime of bans and prevent natural disasters. Contributes tourism with their natural beauty.

### Did You Know?

- One hectar of picea absorbs 32 tons, fagus 68 tons and pinewood 30 tons of dust annually.
- Forests are important for the biological diversity and balance. 50 different types of birds can live in a broad leaved tree forest,
- Forests reduce the traffic noise of a 50 meter highway which skirts it up to 20-30 decibel.
- Compeared with an unwooded area, they produce 8 times more mold and enables living organisms in soil.
- A hundred-year old beech 25m tall and with a crown diameter of 15m produces 1.5 kg of oxygen per hour, which represents the average consumption of 3 people for one day
- About 50 kind of pests are effective in our forests.
- 50 % of air pollution is cleaned up by forests.
- Disinfects toxic gas such as exhaust and dirty water.
- A hundred-year old beech tree absorbs 2, 35 kilo carbondioxide released by 40 people an hour.
- A hundred-year old beech 25m tall in an area of 10x10m absorbs 30.000 lt. water in a year with its roots and thus prevents erowon of prouctive soil.
- Fagus tree absorbs and filters out 7 kg dust and 300 kg poison in a year.
- Forests reduced surface flow 15-20 times and erosion 350 times more than bare soil possessing the same climate conditions.





*“Water is life,  
do not waste  
your life.”*



### Water Usage Facts

- Indoors, 3/4 of all water is used in the bathroom.
- In the average home, the toilet accounts for 28% of water use.
- Running a sprinkler for two hours can use up to 500 gallons.
- As much as 150 gallons of water can be saved when washing a car by turning the hose off between rinses.
- Washing a sidewalk or driveway with a hose uses about 50 gallons of water every 5 minutes.

### DID YOU KNOW?

- Nature does not reproduce. Recycled water is the water of millions years ago.
- Each small leak wastes a lot of water. A leak that fills up a coffee cup in 10 minutes will waste over 11,000 litres of water a year.
- A leaky toilet can waste over 83,000 litres of water in one year.
- If you leave the water running while brushing your teeth you will waste nearly 15 litres of water - that is enough to fill 13 cans of soda.
- Water consumption while you shower is 18 litres in 1 minute, that is equal to 90 cups of water,
- The best time of day to water outside plants is early morning or evening, before and after the heat of the day has set in.
- You can save water by watering your garden with a basket instead of using a hose,

### 10 Practical Ways to Save Water at Home

Conserving water and electricity is increasingly important these days. Not only is it important for the environment, but it's also important for saving money in these challenging economic times. Besides, even in great times, who doesn't want to keep a few dollars in their pocket? There are many ways to save or conserve water at home, from not letting the water run while brushing your teeth and taking shorter showers to waiting until you have a full load of clothes before running the washing machine. Read below for some more water-conserving tips

1. Check all faucets, toilets and showerheads for leaks.
  2. Insulate your water pipes.
  3. Install a low-flow showerhead.
  4. Install a water-saving toilet.
  5. Place a bottle full of stones and water in the tank of your toilet.
  6. Install a low-flow faucet aerator.
  7. Use the dishwasher only when it's full.
  8. Turn off the faucet while washing dishes.
  9. Turn the faucet off while you brush your teeth!
  10. Be water conscious!
- No tree, no soil.... No soil, no water... No water, no life



#### **RESPECT TO ENVIRONMENT**

In Dreamworld Hotels, like the rest of the world, environment awareness has become the focus of our works. Within the context of environment protection program, we will change your bed sheet in every three days. Likewise, your towels will be changed upon your request.

Through such efforts, we will save millions of water and kw/h electricity. It is our duty to serve you with minimum consumption of what nature offers to us and without damaging the environment itself.



### **NO SMOKING**

Consuming tobacco products is not permitted in this area. Administrative fine is issued for consumers and those who allow consuming, pursuant to Law No. 4207.